

features



There is No Such Thing as Vanilla: A Framework for Software Customization Decisions 6

By Rob Prinzo, The Prinzo Group

Software implementation project teams have long advocated “vanilla” as the preferred flavor for packaged software implementations. But what often happens is that the organization wants hot fudge and sprinkles... to satisfy its unique business requirements.

Disruptive Technologies Move to the Core with Next-Generation Platforms 10

By Amy Wilson, Wilson Insight

Next-generation platform shifts will provide an exciting opportunity for IT to deliver value to the business rapidly, but with significantly lower costs. IT leaders should position themselves to get the most from disruptive technology advancements built into the platform.

Mobile Applications for Human Resources 14

By Humair Ghauri, Oracle

Mobile devices and applications are in your workers’ everyday lives and Human Resources has a great opportunity to improve engagement and productivity of its workers by providing targeted, action-packed mobile applications – or workers will develop what they need on their own.

Defining and Deploying an HR Knowledge Base: What can be achieved? 18

By Melanie Lougee, Enwisen, a Lawson Company

How an HR portal/knowledge base is used will continue to evolve just like every other application in the HR space. But it won’t be enough to search for your information – your information will also have to search for you.

Change Management and Technology Deployment 22

By Brett Addis and Suzanne Rumsey, Knowledge Infusion

Changing an audience or users’ behavior is not an easy task – they are comfortable with their systems, efficient or not. But leveraging change management as a part of technology deployment can be the difference between a success and failure.

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